

Hi and welcome to Global Skills. My name is Duy and I'm an Employment Consultant here.

This video will give you a quick overview of who we are, the support we offer, and what to expect at your first appointment.

For over 30 years, Global Skills has been helping people find and keep meaningful jobs. We work closely with local employers to match you with the right opportunities.

You have been referred to us through Workforce Australia, a government-funded program designed to help you find work. You should have already received a notice about your first appointment and we look forward to meeting you soon.

As a Global Skills job seeker, you can look forward to personalised support, that suits your needs. That could include:

- Links to local employers and job opportunities
- Access to training and work experience
- Connection to our multilingual staff members and Accredited Interpreters if English isn't your first language
- Financial help for training, licences, work tools, interview clothing and other work expenses
- Connection with local health and community services
- Ongoing support once you start work, including help with transport costs

When you arrive at your first appointment, you will meet your dedicated Employment Consultant who will work with you to understand your strengths, needs, preferences and circumstances. Together, you will make a plan to help you reach your goals.

Your Consultant will be with you for every step of your journey to employment and after you start work, to help you settle in.

Before your appointment, have a think about the type of work you'd like to do.

If you have a resume, bring it along, but if not, don't worry, we'll help you create one.

We are here to help, so if you have any questions before your appointment, just give us a call on 02 4732 1469 or email support@globalskills.com.au.

We are looking forward to working with you. See you soon!