



Disability Accessibility Statement

Global Skills is committed to ensuring accessibility for all individuals, including those with disabilities. We strive to provide an inclusive and welcoming environment for everyone who interacts with our organisation. Global Skills believes that accessibility is a fundamental right.

Our Commitment

- **Accessible Facilities:** We are dedicated to maintaining physical spaces that are accessible to individuals with disabilities. This includes wheelchair accessibility, ramps, accessible parking, accommodations for mobility aids, elevators, assistive technology and equipment, accessible restrooms and quiet spaces with appropriate lighting.
- **Digital Accessibility:** We are committed to making our digital platforms and content accessible to people with disabilities. This includes ensuring our websites, applications, and digital communications are compatible with assistive technologies. Our website and digital platforms comply with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA standards.
- **Inclusive Communication:** We endeavour to ensure that our communication methods are accessible to all individuals. This includes providing alternative formats of printed materials, accommodating requests for communication support, ASLAN interpreters, captioning services and using plain and easy read language whenever possible.
- **Employee Support:** We support employees with disabilities by providing reasonable accommodations and fostering an inclusive workplace culture. This includes accessible workspaces, assistive technologies, and flexible work arrangements.

Our Actions

- **Training and Awareness:** We offer staff training on disability awareness and accessibility best practices to ensure they are equipped to support all individuals and employers effectively. This empowers our team to better serve individuals and employers by creating supportive services and workplaces.
- **Compliance and Monitoring:** We regularly review and update our accessibility policies and practices to ensure compliance with relevant laws and standards.
- **Feedback and Continuous Improvement:** We welcome feedback on our accessibility efforts and are committed to continuous improvement. We regularly review and improve our accessibility practices to meet the evolving needs of our stakeholders and comply with accessibility standards and regulations.